

I am a passionate UX designer keen on solving user problems and developing solutions to complex business cases. I use quantitative and qualitative research to identify needs, problems, or opportunities. My career spans graphic/web/UI design, language teaching, and now UX research/design in the measurement technology sector. Through my diverse experience, I can empathise and work together with distributed teams both in-person and remotely. I now work as a UX lead building a culture of UX within an organisation with low UX maturity by building bridges between users goals and business objectives.



## Employment History

### Kistler, Bratislava / July 2023 - Present

#### UX Lead

- Leading the direction of CX/UX in Kistler and building 'customer-centricity' as part of a UX strategy.
- Supporting a small team of Slovakia-based UX designers.
- Developing and growing the UX maturity level company-wide.
- Knowledge base: UX Management, UX Strategy, CX.

### Kistler, Bratislava / November 2021 - July 2023

#### UX Engineer

- Conducting user research and usability testing, the creation of wireframes, storyboards and process flows in addition to the creation of UI designs and building of a multi purpose design system.
- Daily work with product managers and developers to effectively communicate design ideas and suggestions.
- Steering UX evangelization and UX strategy in order to spread knowledge of professional methodologies and processes.
- Knowledge base: Figma, Jira, Miro, SAFe, Agile & Scrum and design systems.

### (FH Wien der WKW) Vienna / May 2021 - December 2021

#### External consultant in UX Research

- Conducted both quantitative/qualitative research with key stakeholders at FH Wien (University of Applied Sciences Vienna for Management and Sales) to better understand how students and staff interact with a learning management system.
- Developed an end-to-end UX process for the development of a new LMS to better benefit and serve learner expectations.

### Self-Employed, Vienna & Lower Austria /

#### September 2016 - June 2021

##### Sessional Lecturer - International English Communication:

**FH Burgenland** (Media & Communications 2016-2021)

**FH St. Pölten** (Digital Media Management 2017-2021)

**FH Wien der WKW** (Digital Economy 2018-2021)

- Business English, academic writing, grammar, phonetics & presentation skills in addition to specific English language support in key areas of business.
- Responsibility for editing & preparation of materials with eLearning teams.

### Self-Employed, Bratislava, Slovak Republic / 2006 - 2016

Freelance Business English lecturer (part time)/Graphic & UI Designer

(NextLevel s.r.o.)

- Taught in a multitude of corporate settings to c-suite executives.
- Supported a conference producer by providing all manner of design services for over 15 years. I designed and managed the production of corporate print material, website design and development as well as online graphics and media. Developed strong experience with Adobe Creative Suite, Mailchimp, HTML and CSS.

## Details

Ústecko orlická, 2345/8, Poprad,  
Slovak Republic, 05801  
+421 901 728 048  
hello@jonathanhill.design

## Education

### UX Design Institute:

**The University of Glasgow | 2019-2020**

Professional Diploma in UX Design

### BFI Institute, Vienna, Austria | July 2015

CELTA (Cambridge Certificate in English Language Teaching to Adults)

### University of Huddersfield

**Huddersfield, UK | 2000-2004**

Advertising, Marketing & Business Strategy (BA Hons.)

## Skills

Effective communicator  
Project management  
Design sprints/Design thinking/  
Agile/Scrum  
User research/Usability testing  
Team player

## Tools

MS Office	▬▬▬
Figma	▬▬▬
Axure	▬▬▬
Miro	▬▬▬
Jira	▬▬▬
Adobe Creative Cloud	▬▬▬
Moodle	▬▬▬
WordPress	▬▬▬
HTML/CSS	▬▬▬

## References

**Matej Havranek**

**UI/UX Designer**

Kiuub

**matej@kiuub.com**